Georgia Institute of Technology
Telecomm Billing and General Operations Budget Impact:

**Billing Methodology Change:**
Georgia Tech's telecommunications environment experienced a transformation this past year as a result of the Unified Communications & Collaboration (UCC) project. This project introduced updated voice, voicemail, and collaboration tools (including video, team, file, and data collaboration) for all campus users at Georgia Tech. OIT has also conducted a rate study and it has been determined that a new billing model will be utilized based on headcount as the UCC tools are available to all campus employees. The previous billing model was based on actual handsets and phone usage.

Please be aware that telecomm charges have not yet been posted in FY19 as this model was being worked out. OIT will begin the billing process for FY19 using the old “per handset” billing model. The new headcount model will be implemented in FY20.

**General Operations Budget Impact:**
The change in billing model coincides with a change in budgets and charges for general operations funded departments. In an effort to centralize the general operations telecommunications accounting, a base Telecommunications budget will be established by transferring general operations budget currently held in the departments to a newly created Telecommunications department. These budget adjustments will be based on charge outs from March 2019. These transfers will be permanent transfers in July FY20 and IBPA will send details of the adjustments. Going forward, general operations departments will no longer have budget for telecomm or be billed for these charges. The Institute will hold both budget and expense for telecomm for general operations funded departments.

All non-gen ops funded departments (Auxiliary, GTRI, EII, DSS etc.) will be billed using the new headcount billing model in FY20.